



Press Release

Putnam Public Service District Coronavirus Preparedness

SCOTT DEPOT, WV (March 13, 2020) - Putnam Public Service District's priority is the health and safety of our customers and the communities we serve with the essential water and wastewater utility services.

Putnam PSD's standard water treatment system provides barriers and protection that filtrate and disinfect our surface water supply. These barriers and protection systems are monitored and carefully controlled twenty-four hours a day, seven days a week. Viruses cannot survive during the treatment and disinfection processes. These methods are valuable and successful in removing and incapacitating viruses. Our water meets and exceeds all current federal and state drinking water requirements.

In the consideration of the health and safety of the residents and the communities we serve, Putnam PSD has activated a coronavirus preparedness plan.

First, to minimize the social exposure of the coronavirus (COVID-19), we ask our customers to conduct business with Putnam PSD using the phone or online options. If customers refrain from going into the Business Office, this will allow less physical contact and possible spread of the virus. For those customers that must go to the Business Office, please have all paperwork completed beforehand and attempt to keep the office visit to a minimum time frame. Customers should call the Business Office at 304.757.6551 during regular business hours of 8 am to 4 pm, Monday through Friday to discuss any questions, make payments, and determine if their business requires a visit to the Business Office.

Secondly, in honoring the West Virginia Public Service Commission's request and in agreement with the effort to keep our consumers safe during the coronavirus pandemic, Putnam PSD will suspend utility service terminations except where requested by a customer or is necessary as a matter of public safety. This is effective immediately and until further notice. This halt in the termination of utility services for non-payment of water and/or wastewater charges should not be considered an authorization to stop paying for the utility services but is an effort to maintain public health and safety in a unique health situation in our area.

We want to remind all our customers that these plans will not interfere with your day to day water and/or wastewater service from Putnam PSD.

Thirdly, Putnam PSD will continue to monitor this situation and any updates provided by the Center for Disease Control, World Health Organization, The State of West Virginia and other state and federal organizations. Please see our website www.putnampsd.com for updates and any emerging measures we may implement or modifications in our plans during this rapidly and continuously developing situation.

Connect with Putnam PSD:

Web: www.putnampsd.com

Facebook: Facebook.com/putnampsd

Twitter: Twitter.com/putnampsd

For additional information about the coronavirus (COVID-19) please visit:

WVDHHR:

<https://dhhr.wv.gov/COVID-19/Pages/default.aspx>

CDC references:

<https://www.cdc.gov/flu/pandemic-resources/national-strategy/index.html>

<https://www.cdc.gov/flu/pandemic-resources/basics/index.html>

<https://www.bing.com/images/search?q=cdc+pandemic+posters&qpv=cdc+pandemic+posters&FORM=IGRE>

<https://www.cdc.gov/flu/resource-center/freeresources/print/print-businesses.htm>

State WV: <https://governor.wv.gov/News/press-releases/2020/Pages/COVID19-UPDATE-Gov.-Justice-announces-closure-of-West-Virginia-schools.aspx>

WV Rural Water: http://ruralwater.org/docs/WHO-2019-NcOV-IPC_WASH-2020.1-eng.pdf

Additional Info: <https://www.wef.org/events/webcasts/upcoming-webcasts/2020-webcasts/CoronavirusWebcastFeb20/q-and-a-coronavirus-disease-2019-covid-19/>

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